



LETTERS

Soft Skills

Dear Editor,

Organisations need people who have a balance of 'soft' and 'hard' skills. Therefore, it's great to see that universities are finally stepping up their game and working with e-skills to create courses which focus much more on the softer skills need within the IT industry.

It's been an ongoing argument that graduates have a lack of basic skills that leave them unequipped for the office. While we wait for academia to catch up with what employers want, it is the responsibility for recruitment consultants to go a step further and offer training in areas where gaps remain.

There is demand for a more personalised service from recruitment agencies to help match the requirements of the organisation and the potential employee, and it is up to recruiters to provide a service that bridges this gap, while waiting for universities to change their ways.

Universities need to ensure that not only are they equipping students with softer skills, but also encouraging them to demonstrate that they have these necessary skills when applying for jobs.

*Sunil Duggal
Managing director
Just IT
Dragoon House
37 Artillery Lane
London*