

JOB (OR YOUR MONEY BACK) GUARANTEE

- 1 This document sets out the terms and conditions of Just IT Training's Job (or Your Money Back) Guarantee offered with a place on Just IT Training's Network Professional Programme.
- 2 The agreement is made between Just IT Training Ltd, 7 Sandy's Row, London E1 7HW (the Supplier) and *candidate's full name and address* (the Candidate).
- 3 This agreement is valid from the Candidate's course start date for a period of 18 months.
- 4 If the candidate fails to obtain an IT job offer of £16k-£25k per annum (current average is £18k) within 90 days of programme completion (120 days if the candidate undertakes a work placement) the supplier will give the candidate a rebate of £500 per month to a maximum of the total training fees. However as soon as an IT job of between £16-£25K is gained the repayments will cease. At this point a final payment by Just IT Training will be made, which will be pro rata for part months.
- 5 For the purposes of this agreement a job is deemed to be a full-time permanent or contract role of minimum 90 days duration. Every effort will be made by the Supplier to secure a permanent role. If a permanent or contract position finishes prior to the 90 day period through no fault of the individual the Supplier will continue to support the Candidate. In this instance the terms of this guarantee will continue as if the employment had not been undertaken.
- 6 Programme completion is deemed to occur when the Supplier has been notified by the Candidate in writing that the following exams have been passed – A+ Essentials (220-601); A+ IT Technician (220-602); Installing, Configuring and Administering Microsoft Windows XP Professional (70-270); Managing and Maintaining a Microsoft Windows Server 2003 Environment (70-290) and CISCO CCNA (640-802). The 90 or 120 day qualifying period (see paragraph 4 above) will commence from the date of receipt of the written notification.
- 7 The guarantee is made on the basis that the offered job would be located within 1.5 hours by car or public transport of the Candidate's permanent place of residence.
- 8 It is a requirement for the Candidate to engage in job search activities; in addition it is a requirement for the Supplier to provide assistance as required according to the terms of this contract and in alignment with the details in the Career Support Pack provided as part of the Network Professional Programme. The provision of this assistance is likely to include the services provided by Just IT Recruitment Ltd in the capacity of an Employment Agency or Business.
- 9 If the Candidate agrees to take an IT role paying less than the amount specified in Paragraph 4 or decides no longer to pursue a career in IT Network or Technical Support the Job (or your Money Back) Guarantee will no longer be valid.
- 10 The Candidate is responsible for making sure that he/she has the right to work full-time for a minimum of 2 years within the UK without restriction, unless by special agreement with the Supplier. This may include working under HSMP regulations or any other working arrangement but for clarity is solely at the discretion of the Supplier. This agreement will be issued in writing and the Supplier reserves the right to verify any supporting documentation in accordance with Home Office regulations.
- 11 The Candidate should make the Supplier aware if he/she has a criminal record, of any health issues (including the use of any drugs, prescribed or non-prescribed) or is aware or unsure of any reason which could affect the Candidate's ability to work in an IT role. The Supplier reserves the right to void the Job (or your Money Back) Guarantee if it is found that such issues affect the Candidate's ability to successfully attain an offer of employment in this sector.
- 12 The Candidate must be committed to working with the Supplier over the period of the programme and beyond and act on any reasonable suggestions made by the Supplier in order for the Candidate to obtain a job offer. The Candidate will likely be required to undertake a 4-8 week unpaid work placement.
- 13 For the purposes of this Job (or your Money Back) Guarantee, the Candidate may be required to prioritise reasonable job search related activities suggested by the Supplier over study for technical certifications. Failure to do so may result in termination of this Job (or your Money Back) Guarantee.
- 14 It is a condition of this agreement that the Candidate attends Career Support activities reasonably scheduled to support the candidate. Activities may include:
 - Planning for Career Support
 - Job search workshop(s)
 - Soft skills workshop(s)
 - Job discussion meetings
 - Interview preparation
 - Weekly submission of a job search action plan

- 15 If the Candidate is deemed to demonstrate a lack of interest or commitment in getting a job the Supplier will point this out to the Candidate verbally and then, if it persists, in writing. If no change in behaviour takes place after the written notification then this guarantee will become void.
- 16 It is accepted by the Supplier that not all job offers will be acceptable to the Candidate. Candidates may turn down a maximum of 3 job offers after which time this guarantee becomes void.

Signatures

Simon Perriton
Managing Director
For and on behalf of
Just I.T. Training Ltd

Candidate Name

Date 18 June 2009