

# Apprentice Success story: Francesca Hartigan

I started the apprenticeship since I wanted to improve my project skills and since I started, it has definitely helped improve the efficiency of my role with some of the techniques learnt on programme helping me manage and present my work.

For example, some of the projects I was involved in was a EDM system upgrade and also speech recognition for Dragon Medical Workflow Manager. The ability to utilise the skills learnt in a real project environment was highly beneficial since I could improve my workflow at the same time.

I would recommend apprenticeships since they are a great way to work whilst learning.

**Apprentice:** Francesca Hartigan  
**Job title:** Senior System Analyst  
**Programme:** Business Analyst  
**Company:** Royal Brompton and Harefield  
NHS Foundation Trust  
**Industry:** Healthcare sector



**Royal Brompton & Harefield**

NHS Foundation Trust