

**Data Users |** People who want to work more efficiently, improve data quality, automate manual processes & make data-driven decisions to improve performance.

## Operations

- Operations Mgr
- Operational Resilience Analyst
- Quality Assurance Mgr
- Support Operations Mgr

## Customer Service

- Customer Service Mgr
- Customer Experience Mgr
- Contact Center Mgr
- Client Manager
- Client Services Technician

## Product

- Digital Product Owner
- PMO Consultant
- PMO Officer
- Client Manager
- Product Analyst

## Marketing

- Marketing Mgr
- Marketing Research Analyst
- Product Marketing Mgr
- Advertising Exec
- Technical SEO Specialist

## Sales

- Sales Mgr
- Sales Operations Mgr
- RevOps Associate
- Customer Success Mgr
- Channel Sales Mgr
- Partnership Support Mgr

## Change

- Project Mgr
- Business Process Analyst
- Service Optimisation Analyst
- Change Consultant

## Human Resources

- HR Mgr
- Comp & Bens Specialist
- Talent Acquisition Mgr
- HR Coordinator
- Payroll Administrator
- L&D Mgr
- Learning Services Admin

## Finance

- Financial Administrator
- BI Analyst
- Junior Credit Analyst
- Junior Investment Analyst
- Financial Advisor
- Assistant Reporting Accountant

## Risk

- Risk Mgr
- Market Risk Analyst
- Credit Risk Analyst
- Business Continuity Mgr
- Risk Investigator
- Operational Risk Analyst

## Supply Chain

- Supply Chain Mgr
- Third Party Mgt Lead
- Procurement Mgr
- Inventory Control Analyst
- Materials Planner
- Demand Planner
- Logistics Mgr

## Audit

- Internal Audit Mgr
- Audit Supervisor
- Compliance Auditor
- Business Continuity Mgr
- Risk Investigator
- Operational Risk Analyst

## Tech & Data

- MI Analyst
- Systems Analyst
- Information Security Analyst
- Business Continuity Mgr
- Risk Investigator
- Operational Risk Analyst

# The impact- going from A to B

“ The training has streamlined my reporting processes, **reduced report creation time by 75%**, improved trend analysis, and allowed for more relevant visualisations and dashboards that refresh automatically, **saving approximately 1 day a week.**”

“ I've become the MI person for my entire team due to the training, providing daily, weekly, and ad hoc data for heads of department, and significantly **reducing the time spent on data extraction from 6 hours to 1 hour.**”

“ The training has enabled me to streamline the team's KPI tracking process, automating it with formulas and **reducing the time spent from 3 to 4 hours down to 1 hour**, resulting in increased efficiency in monitoring monthly KPIs for team members.”

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Using a HR dashboard with PowerBI -a tool that hadn't been utilised in the team before

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“ The learning, particularly on Excel, has made me more effective in my role by enabling skills to summarise data, create graphs, and identify problem areas before presenting to leadership, **resulting in a time saving of 50%.**”

“ PowerQuery in Excel has been a significant time-saver, as **tasks that used to take me 3 hours now take only 10 minutes.**”

“ Skills from the training (including **Power-BI**) has made ad hoc requests faster and more efficient, **reducing time spent by about 2/3 days to 5 hours**, making the team more self-sufficient and delivering more detailed.”

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The projects embedded in the training are aligned to my business which is invaluable

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